



## Canadian Health Informatics Awards

### Project Team – Innovation and Care Delivery Award

ITAC Health has established the **Project Team – Innovation and Care Delivery Award** to recognize a for-profit healthcare ICT Company **and** client team that has successfully implemented a new innovative health-IT solution at a healthcare organization. This Award will honour the private and public sector team effort. The successful project team will demonstrate the achievement of stated objectives and provide a success story from which other organizations can learn. The award receipt will have fully implemented a health-IT solution within the past twelve months.

Key characteristics of public/private sector teams include the following:

- **Design and delivery of an innovative health information technology solution**
- Worked effectively together to implement **an innovative** solution
- Demonstrated successful knowledge transfer
- Demonstrated innovation
- Achieved project objectives
- Leveraged industry best practices
- Resulted in adoption and utilization of the health-IT solution

#### The Award

The successful company and client team will be presented with a formal award at the Canadian Health Informatics Awards Gala ceremony, on Wednesday, November 9<sup>th</sup> in Toronto.

- The top three finalists will be acknowledged prior to the ceremony and the winner will be announced during the evening.
- The company will be invited to attend the Awards Gala Dinner and reception and one Senior Officer will be selected to accept the award.
- Both organizations will have the right to use a “Project Implementation Team of the Year” logo on its website and printed material.
- Award recipients will have their achievement acknowledged in perpetuity on the Health Informatics Award website ([www.HealthInformaticsAwards.ca](http://www.HealthInformaticsAwards.ca))
- The organizations and their achievements will be featured in the ensuing edition of Healthcare Information Management & Communications Canada.

Travel and accommodation are not included.

#### Eligibility and Application

Nominations will be accepted from client organizations and healthcare ICT companies.

Award applications will be accepted for healthcare organizations and companies that have experience with health-IT application development and implementation. Eligible private sector

companies will have a Canadian presence and a practice entirely or partially dedicated to health-IT.

## Criteria

Successful recipients will have demonstrated excellence in all of, but not limited to, the following:

Criteria	Sub-criteria
<b>Innovation</b>	<ul style="list-style-type: none"><li>• <b>Proof of new innovation</b></li><li>• <b>Innovation in relation to conventional technology</b></li><li>• <b>Implications of the innovation</b></li></ul>
<b>Teamwork/ Collaboration</b>	<ul style="list-style-type: none"><li>• Communications</li><li>• Team effort</li><li>• Issues management</li><li>• Knowledge transfer</li></ul>
<b>Project Objectives</b>	<ul style="list-style-type: none"><li>• On time, within budget</li><li>• Carried out what was proposed</li><li>• Excellent change management methodology</li><li>• Excellent project management methodology</li><li>• Leverage of best practices to achieve objectives</li></ul>
<b>Outcomes/ Results</b>	<ul style="list-style-type: none"><li>• Achieved stated objectives</li><li>• Gained end user support and adoption</li></ul>

## Instructions

The nominating organization is to assess the healthcare ICT company based on the following three criteria; teamwork, project objectives, and outcomes/results.

A short specific description and/or example are to be provided for each sub- criteria statement. There is an area, after each criteria category, to provide highlighted overall details on how this project team has excelled in each category; this description is limited to **300 words maximum**.

## Application Form

### Criteria 1: Innovation

- The successful recipient will have demonstrated all of, but not limited to, the following:
  1. **Proof of new innovation, including but not limited to:**
    - a. **Description of how the technology solution works**
  
    - b. **Indication of why the solution is new and innovate, and how it relates to (i.e. extends or goes beyond) previous technological solutions**
  
    - c. **Reference to previous work (published or unpublished), trade magazine designs/articles, patents etc. to clearly prove claim for innovative nature of solution**

### Criteria 2: Teamwork/ Collaboration

- The successful recipient will have demonstrated all of, but not limited to, the following:
  1. **Excellence in communications**, including but not limited to:
    - d. Used an appropriate communication vehicle
  
    - e. Communicated in a timely manner
  
    - f. Communication was transparent
  
  2. **Excellence in team effort**, including but not limited to:
    - a. Team members motivated each other
  
  
    - b. All members worked effectively together in the group

- c. Every member of the group contributed to ideas, solutions, deliverables
3. **Excellence in issues management**, including but not limited to:
- a. Established an effective process to identify and track issues
  - b. Evaluated issues and assigned priority to urgent issues
  - c. Escalated appropriate issues
  - d. Worked effectively with client organization to address issues
  - e. Evaluated results once issues addressed
4. **Excellence in knowledge transfer**, including but not limited to:
- a. All knowledge transferred in a non-complex manner (from healthcare ICT company to client organization and from client organization to healthcare ICT company)
  - b. Consisted of successful collaboration between both parties

***Describe how the project team demonstrated excellence in teamwork, with reference to the four sub-criteria as appropriate (300 words max):***

**Criteria 3: Project Objectives**

- The successful recipient will have demonstrated all of, but not limited to, the following: **SPECIFIC STATEMENTS ARE REQUIRED**
  1. **On time, within budget**, including but not limited to:
    - a. All objectives were met on time and within budget
  
    - b. Quality results and high standards were achieved on time and within budget
  
  2. **Delivered what was proposed**, including but not limited to:
    - a. Delivered all objectives **that met or exceeded those** outlined in contract
  
    - b. Delivered quality work and high standards
  
  3. **Excellent change management methodology**
    - a. Includes the people, the process, and the technology
  
  4. **Excellent project management methodology**, including but not limited to:
    - a. Demonstrated project management rigor
  
    - b. Successfully managed projects, including processes, procedures, techniques, best practices, and templates

5. **Leverage of best practices to achieve objectives**, including but not limited to:
  - a. Researched what others have done in similar engagements
  
  - b. Applied best practices in other jurisdictions

***Describe how the project team demonstrated excellence in meeting project objectives, with reference to the five sub-criteria if applicable (300 words max):***

**Criteria 3: Outcomes/Results**

- The successful recipient will have demonstrated all of, but not limited to, the following: **Specific Quantifiable & Qualifiable Outcomes**
  1. **Achieved stated objectives**
  
  2. **Gained end user support and adoption**, including but not limited to:
    - a. End users supported and promoted the change to colleagues throughout the organization
  
    - b. High adoption rate by end users of the system or the change that took place

**Describe how the project team demonstrated excellence in *innovation in care delivery*, with reference to the sub-criteria as appropriate (300 words max):**

**Nominator:** \_\_\_\_\_

Contact Name: \_\_\_\_\_

Contact Number: \_\_\_\_\_

Contact e-Mail: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ Prov.: \_\_\_\_\_ Postal Code: \_\_\_\_\_

**Nominee:** \_\_\_\_\_

Contact Name: \_\_\_\_\_

Contact Number: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ Prov.: \_\_\_\_\_ Postal Code: \_\_\_\_\_

**Please download this form, complete the requirements and forward it electronically to Elaine Huesing at ITAC Health - [ehuesing@itac.ca](mailto:ehuesing@itac.ca)**

**NOTE: The Deadline for submissions is 5PM EST September 12, 2011.**

**For further information, please contact:**

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